

# Executive Support for ED Chief

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## Description

The hospital executive team provides support by assisting in calling locum physicians, providing a stipend for the ED Chief, and providing ongoing support and communication in resolving staffing challenge.

## Benefits

- Provides support to ED Chief when needed
- Can arrange for assistance with administrative tasks, easing the ED Chief's burden (e.g. arrange/ensure physician credentialing, create orientation package for ED locums, etc.)
- Locums are more likely to return to a hospital when there is tangible support from both the physicians and the administrators
- Can facilitate timely access to specialist or consulting services

## Challenges

- Specifying the expectations of the ED Chief
- Ensuring ongoing communication within the hospital

## Recommendation

- Set up regular meetings between ED Chief (and/or Chief of Staff) and the hospital CEO
- Identify how the CEO's office can support the ED
- Arrange for ED Chief and CEO to "meet and greet" locum physicians and potential physician recruits when they start their shift – consider having the ED Chief or CEO lead or join the introductory tour of the hospital